SPACE CONTROL

Space Control Newsletter

Space Control Texting Feature: Included in the December 19th update is our new texting feature.

New Reports Added to Onsite:
We have added new reports for Onsite. Rent Roll, Move In, Move Out reports and an Email & Text Log.

Texting Feature

Space Control's latest addition to its easy-to-use software is Texting, but it's not like everyone else's texting. It is actually integrated into the software so you don't need a third party vendor to make this work.

Also, it's capable of sending a text to one customer, to a group of customers or have it automatically sent on a schedule just like your late letters/emails. You are going to love the flexibility and ease of use of this feature.

But that's not all. Our customers know that we are especially concerned about security so your texts will be of your choosing---your employees will not be able to modify the content. You may not know but at least one facility has been sued based upon what an employee sent to a customer via text.

How can you prepare? First, check your state regulations for what you can and cannot do with a text. Next start getting permission from your customers to send them texts. You can add it to your existing lease or provide another form for them to sign saying they are allowing this. It is a national law that you have to get your customer's permission to send texts. Then you need to let us know what you want in your texts.

This is a great additional means of keeping your customers up-to-date on when their payments are due and for any other communications you may want to send. For those of you in natural disaster areas, this is a quick means of getting information to your customers both before and after.

Space Control Systems is pleased to provide this new feature at no additional cost.

We have added instructions for setting up your texting options in the help menu. Please go to the help menu and select Text Messaging to begin. I hope you find this new feature useful in managing your facility.

If you have questions about where to begin with setting up your texting options please contact our support department at 877-591-0455 or **support@spacecontrol.com**.

New Reports:

We have added a Rent Roll report along with Move In and Move Out reports. They can be accessed by going to the Utilities tab and selecting Reports. You will also now have access to the Email and Text Log. This will allow you to track the progress of your e-mails and texts.

If you have any questions about the reports please contact our support department. They can be reached at 877-591-0455 or support@spacecontrol.com.

Please stop by our booth at the Self Storage Association Spring Conference in Orlando Florida on March 14-16th 2018. We look forward to showing you our new suite of programs for the cloud and to discussing all its new features with you. Have a peaceful and happy holidays.

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